

Avigilon Control Center™ ES HD Recorder

Release Notes

Version 1.2.2.100 (ACC Version 5.10.6.6) – Released January 26th, 2017

Release Summary

This is a service release of Avigilon Control Center™ 5.10. Users experiencing issues listed in the “Issues Fixed” list should consider upgrading to this release. Users of previous versions of ACC 5 can refer to the earlier release notes that follow for further information on new features and issues resolved.

New Features

- Introduces SDK support for management of Digital I/O ports on Avigilon ES HD Recorder

Issues Fixed

- Corrected an issue that inappropriately updates all encoder channels or all Multi-head camera channels with a configuration change that was intended for a single channel
- Resolved an issue where client was crashing at start-up where saved views were being auto-loaded
- Corrected an issue where the current camera selection and playback time was not being preserved when opening the Export dialog
- Corrected an issue where the export panel does not inherit display adjustments from the view panel
- Fixed an issue where the preview image when requesting an export is incorrect even though the export uses the correct selection
- Resolved an issue when exporting a snapshot for HD-H264 camera creates an empty file
- Resolved an issue where higher resolution cameras had different contrast on different portions of the image
- Resolves an issue where a user is unable to login to a child site when the Parent site machine and Child site machine are in different networks
- Ensured compatibility with AXIS C3003-E Network Horn using firmware v1.25.1
- Corrected an issue where the rule action would not be triggered if the ACC rule used the criteria 'The camera linked to the event' and the camera was a PTZ
- Resolved an issue where no attachments are present for Central Station Monitoring notification messages triggered by Digital Inputs Events

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Known issues in this release

- Due to the fix in 5.10.0.16 for hidden alarms in the alarm search screen mentioned above, if an escalated alarm recurs (the alarm trigger is repeated), it is now hidden from the sequential alarm tab until the escalation delay occurs again. This affects only alarms that have already been escalated, and only the user(s) it was escalated to (in other words, if an alarm is triggered again before the escalation time, the timer is not reset and the alarm will escalate as expected). Using armed panels to monitor alarm escalations is a workaround since these are unaffected.
- Analytics metadata (bounding box) streaming between the server and the client was modified slightly in ACC 5.10, so ACC 5.8.4.28 and older clients will not see bounding boxes when connected to an ACC 5.10.0.16 or newer server. The workaround is to upgrade all clients along with the server. This issue will not be fixed in a future service release.
- Due to changes with the rendering engine, when an ACC 5.10.0.16 or newer client connects to an ACC 5.8.4.28 or older server, the secondary stream of Avigilon HD-H.264 cameras is rendered incorrectly. The workaround is to upgrade the server to ACC 5.10 along with the clients. This issue will not be fixed in a future service release.
- When using the Compression and Image Rate dialog, the low bandwidth camera stream resolution will retain all manual settings when the profile is changed back from Manual to Automatic. Workaround is to click on restore defaults
- Attempting to define a digital output trigger duration greater than the maximum allowed of 60 minutes will correctly report an error, but it will not accept any further input. Workaround is to close the dialog and start again.
- Opening the Site Health view may cause the ACC client to slow and become unresponsive for sites that contain a large number of servers (>50). Workaround is to close the camera view tab. This issue will not be fixed in a future service release.

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Avigilon™ Camera FW Included

- V3.16.0.30 for H4 SL Bullet and Dome cameras
- V3.10.2.8 for H4 Pro H.264 cameras
- V3.10.2.8 for H.264 H3 cameras with self-learning analytics
- V3.14.0.28 for H4 Fisheye cameras
- V3.2.0.40 for H3 Multisensor cameras
- V3.14.0.52 for H4 PTZ cameras
- V3.10.2.8 for H4 Box Bullet Dome cameras with self-learning analytics
- V2.6.0.150 for H3 Micro Dome cameras
- V2.6.0.150 for H3 PTZ cameras
- V2.6.0.140 for H3 Bullet cameras
- V2.6.0.140 for H3 Box Dome cameras
- V2.2.0.48 for H.264 encoders
- V.2.2.0.34 for HD H.264 cameras